

Testimonials

Dear Brome c/o Sandra,

Please know my thanks and appreciation for replacing my bird feeder at no cost.

I've been using the "Bird Care" feeders for many years and have found them the perfect feeder.

Sincerely,

Walt Wilson

Hello Canada:

This is a long overdue note of appreciation for your squirrel buster Feeder. What a joy to be finally rid of those rodents. I have owned it for three years and it has been perfect. Who needs stink'in electronics???? I have told everyone I know about the device. Best.

Karl Kraus

Brome Bird Care,

An email just won't do it. I have been singing your praises ever since I spoke to the lovely woman regarding my squirrel buster problem. An enterprising squirrel had pried out a port. Within 4 days, a replacement tube plus a new shroud and seed tube to convert my niger seed feeder arrived. This kind of service is mind-boggling in this day and age. Other corporations could take a page from your book. Thank you!

Catherine Paton

Dear Customer Service,

A quick note to thank you for the replacement feed tube for our birdfeeder plus. It arrived the day after our conversation with one of your staff. The birds are happy as are we. Your level of service is EXCELLENT!! I am spreading the word. Many individuals and companies should take lessons from you.

Many many thanks,

Merci,

Maileen Gullensohn

To Whom It May Concern:

On November 9, 2015 precisely one year ago to the day ... I installed a new "Squirrel Buster

Plus Wild Bird Feeder."

It was mounted in an ideal surrounding ... lots of trees, branches and cover are near it for birds. I fill it only with Black Oil Sunflower Seeds.

The results in this past year have been, to pick an adjective, remarkable.

I was surprised at the variety of birds that the feeder attracted. So far, I counted seventeen different types; i.e., Red Bellied Woodpecker, Downey Wood Pecker, Least Flycatcher, Blue Jay, Tufted Titmouse, Chickadee, White Breasted Nuthatch, Brown Headed Cowbird, Junco, Cardinal, House Finch, Purple Finch, Gold Finch, Red Breasted Grosbeak, American Redstart, Red Breasted Nuthatch, and the Eastern Bluebird.

I was also fascinated by the level of activity that the feeder created. I wondered how many "feedings" were occurring over a period of time ... I consider a "feeding" a single seed taken by a bird in one visit.. And so, I decided to conduct an experiment. I made a note of an exact date and time when the feeder was empty. I then filled it from a 12 lb. bag of Black Oil Sunflower Seeds. I continued to refill the feeder until that same 12 lb. bag was empty. I then noted the date and time when the feeder was empty after that last filling.

The data is surprising, to put it mildly. The 12 lb. bag of that kind of seed lasted exactly 12 days (a coincidence) that meant that the birds were consuming one pound of seeds per day! That's a lot of seed! Thus, that's a lot of feedings. But how many feedings?

Various sources on the internet led me to conclude that there are an estimated 5,750 seeds of the type I use per pound. Thus, the birds were consuming roughly 5,750 seeds per day!

How many seeds have been taken from the feeder during this past year? I did a little more math: 5,750 seeds per day for 365 days in a year results in roughly 2 million seeds taken from the feeder during that time period! I find that statistic to be remarkable. There's a tiny bit of wastage but it is insignificant. And so, it's clear that a huge number of feedings occurred over the past year.

Birds don't go to the feeder during the night, so assumptions have to be made about day time feeding. Anyway, if one takes the daylight hours when the birds feed, it's possible that the feeder is providing a bird with a seed about every 8 seconds! Based on my personal observations, this appears to be about right. The feeder is rarely unoccupied there always seems to be one or more birds visiting it arriving, feeding, leaving.

And so, what do I think of all this?

First of all, the design of the feeder is truly impressive and it is exceptionally well made. The "squirrel proof mechanism" works flawlessly. Squirrels (they are here in abundance, believe me) tried for weeks to get seeds from it and were unable to do so. They finally gave up. Entirely. I haven't seen a squirrel attempt to access the seeds in the feeder for many, many months. I installed the "Cardinal Ring" with excellent results Cardinals like it and other birds do, as well.

I contemplated just how good an investment . . . from the standpoint of "enjoyment per dollar" . the "Squirrel Buster Plus Wild Bird Feeder" has been. My conclusion: it can't be beat.

I almost never write a letter like this, but I felt you folks would like to hear about my experience with your exceptional product. I have recommended it to others and they report similar experiences with it. They love it.

And so, thank you very much for offering such an outstanding product.

Sincerely,

Phil Fleming

Dear Folks,

I was given a Squirrel Buster Plus several years ago for a birthday present (after several hints). I live in northern Michigan in an Oak and Pine forest and there are three different species of squirrels that I share my living space with. This is the first, and to date, the only feeder delivers what it promises for two reasons:

- 1.) It does a great job of keeping the squirrels from eating the bird seed and
- 2.) your company has kept its promise to replace broken or worn out parts of the feeder.

This crew of squirrels here have been very rough on the feeder, last time damaging the shroud and the Hub assembly. This is at least my third, maybe fourth, time I've had to contact you to request help with replacing parts. You ALWAYS deliver after listening carefully to my story and then send me the correct part(s) each time. I want to express my gratitude for your company -keeping its promise to stand by its product. I have shared this story with several friends encouraging them to purchase one as well.

In this time when truth, honesty and reputation seem to have little value to the holders of power, let me assure you those qualities mean a lot to the rest of us "little guys". You are the only company I have ever worked with that has such a pro-consumer response. I want to let you know how much I appreciate it.

When I see my feeder outdoors, it lifts me up, not just because the birds are but because it is a reminder of it.

Again, thank you!

Cordially,

Kathryn Schmitt

Your beautifully engineered feeders are a blessing with so many squirrels here!

Kudos

Ken Hambilton

I have never written a company in my 68 years. But I am writing you because of the wonderful work you do! I wanted to thank all of you for your business practices. I love that I can call a company and a real person answers! The staff is cheerful and helpful! Your product is wonderful. I have 3 and bought one for my son. I will always tell people how wonderful your company is!

Thanks,

Robin

Just thought I should express my appreciation and compliments on what an outstanding business you are representing. Your attention to courtesy to my phone call about the bird feeder, which I damaged due to my own negligence and failure to read the instructions was more than I expected.

I received the replacement part today and felt comfortable to buy another feeder, just based on the customer attention you gave me.

Sincerely,

Wayne Potter

Dear Sir:

Just wanted to tell you all THANKS for standing behind your products!

I purchased a pair of the smaller squirrel busters a few years ago and they've been super! Recently one of the tube assembly parts cracked and broke from the cold. I saw in Birds/Bloom that you replaced parts for the squirrel buster. I called the phone number listed and VOILA the person on the end of the line took my info and I now have a replacement tube assembly. Your company is to be commended. Well done! Thanks again!

Sincerely

Chris

Dear Sirs,

The replacement tube for my peanut+ feeder arrived yesterday, and I successfully replaced the broken part today. Thanks very much for your generosity.

The birds really enjoy the feeder. It hangs from a tree branch and squirrels are always trying to get at it by jumping from a crotch in the trunk. If successful, they bang the feeder which releases a few peanuts that fall to the ground (and sometimes knock the feeder loose from its suspension). They certainly are resourceful and persistent!

Sincerely,

James A. Amick

Dear Natalie,

I would be remiss were I not to say thank you for sending the mini seed tube assembly to us last week.

Our bird friends are once again happy, as are the squirrels who enjoy any seeds that have fallen to the ground. Also, Cooper, our indoor cat, as well as we, have enjoyed outdoor activity that has returned beyond the glass slider.

With kindest regards and appreciation,

Moe and Mary

Dear Natalie,

Thank you so much for sending the cardinal ring to us so promptly and even free! What a sweet surprise! Many thanks to Sandra for taking my phone request.

First of all, we would like to say how very much we have enjoyed our Squirrel Buster bird feeder. It most definitely keeps the squirrels away – as promised – and is of a superior quality design that has now lasted us for many years. So glad we purchased it.

Thanks again for the cardinal ring. In Christian love,

Bonnie and Rob

Dear Ms Marcoux,

Belated thanks for the perches you sent me for my "Squirrel Buster" birdfeeder. I have enjoyed it for years and I am so happy the birds can now use all possible perches.

Best Regards,

Sally Graves

Dear Ms. Marcoux,

I'm rather late in thanking you & your company for sending me a cardinal ring and 6 perches for my birdfeeder. Its working quite well! What great customer service I thank you and your staff for helping me out. Now if I could just keep the big "ole" crows from taking bird feeder and suet parts deep into the woods and swamp, I wouldn't have to ask for favors or buy more. Once again Thanks.

Blessings,

Anne-Marie

Dear Natalie,

I just received the 2-mini seed tube assemblies. Thank you so much for arranging them to be sent to me. I thought I would just get the plastic tubes, but you sent the complete assemblies. Thank you again for the kind service – Kindest regards,

Jim Gerard

Dear Brome Staff,

I would like to thank you all so very much for the kindness and generosity you showed me in sending the cardinal ring. My birds love the feeder and now the larger birds can perch and eat comfortably!

Dear Natalie,

A heartfelt thank you for the replacement part for my feeder. I am overwhelmed with gratitude to know a company who stands behind their product and seeks to preserve our planet! Thank you!

Sincerely,

Tammy

Natalie & Brome Bird Care,

Many thanks for sending the new cardinal rings for my “Squirrel Buster” feeders. These are the best products on the market for defeating the pesky grey squirrels in our area.

I appreciate a company that stands by their product and will tell others of my great experience with the Squirrel Buster feeders and your generous help.

Sincerely,

Rick Whitefleet-Smith

Dear Natalie,

I received the replacement parts for our bird feeder and they were perfect and fixed the problem.

Thank you and Brome Bird Care for the excellent service.

Steven and Cheryl

Dear Sir,

Thank you for replacing the liners for my bird feeders. I had my feeders for at least 4-5 years and this last cold winter caused the inner plastic lining to crack and break. I want to say the company has been a pleasure for me to work with in getting the replacement parts. I say a very big thank you. The birds love the availability of the seeds so I keep them full.

P.S. Response was fast too!!

Sincerely,

Anne-Marie Mann

Dear Natalie,

Please extend my appreciation to the Brome Bird Care folks who replaced my Classic Seed tube. I feed my birds 365 days a year... this winter picture on cover are two of my feathered friends.

I am grateful for the kindness in replacing my part of my feeder at no cost. My seed feeders are your products only!

Thank you,

Jane

Gentlemen,

Thank you for sending me the seed tube assembly for my Squirrel Buster. I didn't realize until recently that repair parts are available. I would expect to pay for them in the future. There was nothing wrong with my feeder as far as squirrels are concerned, it just isn't Bear proof.

Over the years I have purchased at least 8 or 9 of these feeders because the Black Bears keep getting them. Many times the bears have just removed the top, chuck-a-lugged the seed, and dropped them. But eventually they take the whole thing off into the woods or break them. You need to invent one that is Bear Proof.

My wife and I greatly enjoy the birds from our porch and will continue to put up with the inconvenience. Thank you again for your support.

Very truly yours,

Bill Douglas

Great Company, Great Support

Dear Ms. Marcoux,

You recently sent me a replacement spring for my Brome peanut feeder. It was delivered promptly and well boxed and worked wonderfully. It had given new life to my feeder. Many thanks from me and the woodpeckers.

Sincerely,

Bruce

Thank you! I ended up finding the pegs in the mulch. And to save waste from the landfill here you go for the next client.

Best wishes,

Justin

I have the squirrel buster classic, squirrel buster finch and squirrel buster standard...I recently got the squirrel buster plus and I love it! It holds loads of seed which is a bonus when you live in an area where the temps drop down in the -30 to -40! And my squirrels have given up hope on trying to steal seed from it. They don't even try any more! (I ended up feeling bad and went out and purchased them their own feeder!) I love Brome products...they produce very well built products!

At first the cardinals would only fly by and not land and we had only smaller birds. Eventually the cardinals stopped coming. I went back to the old Yankee Flipper but the squirrels have figured that one out! Then I realized that the perch wires on the Squirrel Buster are bent up too much preventing taller birds from eating. I bent the perches down about a half inch or so at the ends and now the cardinals are back! It's a great feeder, really stops the squirrels, and we are using way less seed. Highly recommended.

Jim Bailey

I bought this bird feeder over 5 years ago for my father-in-law. We tried so many bird feeders in the past that did not keep out squirrels. My father-in-law is an avid bird watcher and enjoys seeing birds eat the food he puts out. With the squirrel buster plus the squirrel problem was eliminated. I now feel a little sorry for the squirrels. They have tried everything unsuccessfully to get to the food, but the solid construction and unique design insures squirrels are not going to scoop the food out of the feeder. Pay a little more and get a lot more, you will be amazed.

Jerry DeVane

I love watching the birds and derive hours of pleasure from our feeder. We have the classic and, while it's not perfect, it's stood up to raccoons, squirrels, wild turkeys and possums amazingly well. What makes it worth every penny is the parts support from the manufacturer.

Allan Bould

My Squirrel Buster Plus is probably 8 years old and thanks to Brome's lifetime guarantee, still going strong. The two caps that work with the dowel pin cracked. Wasn't causing a problem - yet. Those were replaced and when I sent a picture of the feeder, I needed a new spring. Packed great. Feeder is like new. I have 2 other Bromes and only feeders I'll buy. Thanks Brome for the best customer service ever.

Linda Rowley

I have three plus and one Finch feeder. I very like you warranty service. thank you.

Wai Man Leung

This feeder is genius! From the weight sensitive shroud to the weight sensing cake holder to the quality of construction, this is another Brome winner. And let's not forget the lifetime warranty. Being able to put out two suet blocks that the squirrels can't get saves time and money. Believe me, my squirrels have tried to get the suet - and failed.

P Berrigan

I received my Legacy feeder 2 weeks ago and I have to say it has been very entertaining. I recently moved to the Missouri hills and have more squirrels here than I imagined along more cardinals than I can count. It is hilarious watching the squirrels try to figure out how to beat this feeder but so far they can't do it. The cardinals don't seem to use it preferring to eat off the ground below but the other birds love it and throw plenty on the ground for the cardinals and squirrels. I was hesitant to pay this much for a feeder but am glad that I did.

Mark Sizelove

Wow in this day and age it's amazing to find a company that replaces broken parts for free- no questions asked!! My favorite bird feeder was broken by my grandchildren playing football. I was going to buy a new one because I liked it so much and lo and behold they sent me a replacement at no charge. Highly recommend this bird feeder for hours of fun watching the birds Eat and the squirrels trying to get food from it. It truly is squirrel proof. Thanks!!

Janet Boyle

I got the Legacy Feeder as a gift. Great feeder with awesome features. I hung mine with 18" clear as suggested but at about 48" above the ground. It was getting cleaned out overnight. Every night. Our subdivision has a lot of common ground and woods which harbors a significant deer population, and I noted deer poop nearby the drop zone of the feeder. The feeder needs to be hung at least 6' off of the ground with at least the 18" clear suggested. When I did that, problem was solved.

Jim Riddle

Amazing service. Amazing product. After a couple years I had trouble with the two standards I had. They cheerfully replaced them quickly. With service like that they have a lifetime customer.

Jerry Green

It's fun to watch the birds eat and the squirrels try! The squirrels try to climb down from the mounting arm I installed up top, and usually they just slide off or turn around and scamper back up. Sometimes they fall and occasionally they'll get on the perch but they don't get any food. Some have learned to shake the feeder and go back on the ground to eat what they've shaken loose. Better yet is the customer service that Brome provides on their products. After a couple years of service, a part broke. I was thinking I'd have to fix it or buy another feeder, but Brome provides parts lists and can replace any part that breaks. These feeders are so much better than the cheap ones you can buy at the hardware store. It's an investment in birding and nature that's well worth it.

Frank Maynard

This is my newest addition to three peanut feeders and two squirrel Plus seed feeders. Excellent Quality as always! The birds, mainly gold finches, took to it immediately. Thanks for the great product line-up. The Squirrel's don't like you but I do! I also would like to mention your support team is A #one. Best in the Business!

Paul Barlow

We've had our Squirrel Buster Plus (with weather guard) up for four years. Proving it's durable, especially with the squirrel tooth scratches on all surfaces where they've tried to get in. It works and it lasts!

Kerley LeBoeuf

Took about an hour for the birds to figure it out. I put it where their old feeder was and no problem. Took the squirrels about 15 minutes to figure out that they were excluded... ;-)

Thanks for making my Squirrel Buster Plus whole again. I just put it up and the birds are checking it out. Thanks,

Scott

My wife and I have been feeding birds for many years and we're always frustrated by those pesky squirrels. Don't get us wrong, squirrels need to eat too but they don't need to chew/destroy the feeders in the process. After the squirrels trashed several feeders we came across the Squirrel Buster. We've owned it for about 1 year now and it's still providing hours of enjoyment watching the birds. The squirrels have attempted to destroy the feeder but no such luck!! In fact it's somewhat amusing to watch the squirrels attempt to "bust" the feeder but they soon learn they're wasting their time. We highly recommend this product...it's worth it!

John Gozdziwski

Great feeder, yes it took a few weeks for birds to get used to it but I've got many different types of birds "visiting" our Mega600. Thinking of getting another for a few yards away.

Rich Kane

Amazing, the birds are happy and so am I. I was skeptical but you were absolutely correct. The birds and I thank you.

Virginia Mutschenbacher

I've had Brome's Squirrel Buster Plus feeder for over 6 years. It's one of my favorites and has held up amazingly well. So when I saw this budget friendly Brome feeder at my local Lowe's, I immediately bought it! Quality? Check! Attractive? I think so! Bonus Points: Lifetime warranty! Air flow! Cardinal friendly! Filled it with a 2:1 ratio of sunflower and safflower that evening. Next morning woke up to a feeding frenzy. ALL the perches were taken with even more songbirds fluttering around trying to take a turn. My birds had absolutely no problem taking to the ports. In fact, feeder was such a hit I purchased another! Would also consider this feeder as a gift for my fellow birders! I HIGHLY RECOMMEND THIS FEEDER AND BRAND!!!

Melissa P

I now have a Mini, 2 Standards, a Legacy, and a Plus. I will use nothing else . With these feeders, you won't have to worry about the squirrels hanging around them for long. I was on my porch have a drink one day when I saw Ol' Nub; a squirrel I aptly named because he has no tail; getting on one of the feeders. It was interesting to watch. After a few minutes, he knew he was going to be unsuccessful so he left. Sorry Ol' Boy.....

Michael Rollins

My Classic works exactly as advertised, but after several years of constant use, the shroud assembly was starting to lose its ability to spring back, and I was having to push it back into position after every squirrel attack. I emailed Brome to ask if there was a way to adjust or lubricate the mechanism and they sent me a whole new assembly, by express, at no charge, along with a link to a straightforward video showing me how to effect the repair. That's customer service!

Paddy Laidley

This is a wonderful company. I contacted them bc the birds were no longer coming to my feeder in spite of cleaning it, moving it several places, and trying different feeds. I was beside myself. I called and they sent a new yellow center rod. It didn't change things. I called again and had a Face-time call so the person could see how everything looked, etc. and I showed her how when I put my finger on the perch, it didn't move like it should to deter squirrels. She sent another rod, to no avail. They sent a whole new feeder, and now there's a party in my back yard. I'm getting one for the front yard. Thank you so very much!

Connie Shipp

We developed a water leakage problem and Maureen with Sales and Customer Care responded quickly with several suggestions and then forwarded a new seed tube advising it would be delivered in 7-10 days. It arrived in two days and was easy to replace following the provided instructional video. When it takes most company's Customer Service 30-45 minutes to even answer the phone, if you can reach a human being at all, this type of customer service is a rare pleasure.

Jim Quinby

When my ten year plus feeder lost its top, your company sent me a new feeder altogether because my model had changed. I was thrilled and very grateful for your kind understanding and swift response. My brand new feeder is up and the birds seem as happy as I am.. What a great company, many thanks. Ruth Starr

Ruth Starr

This feeder, perhaps, is the best suet feeder on the market today! No suet goes to the squirrels or my Raccoons. The Birds adapted to it in one day. I have used so many fewer Suet Cakes! Well done! Had one House Sparrow caught in it the first day, yet no more since. I have Brome's complete line of feeders and I am completely happy with them, and the ability to talk over the phone with them directly, if there is an issue. Well done Brome, well done!

I've had this feeder for 10 years and replaced one part just last year and the plastic tube last week. Two days after my online request I had the free part. In the long run, it is well worth the money to pay more for a Brome than replace cheaper feeders every other year. Brome has the best customer service of any company I have dealt with.

Margaret Esposito

I have owned a Squirrel Buster Plus for years and it is a great design. It solved the problem with squirrels eating my bird food. Brome, has been very responsive to my questions and sent a replacement clear tube at no cost, when my feeder took a nasty fall and cracked (I have had this feeder for many years) I highly recommend these folks!

Don Koboldt

Just a great feeder. Squirrels try and try to get in it, but to no avail. Love this feeder!!

Gary Klingel

Seventeen years and still a great investment for bird feeding. Easy to use and very well made. BROME is a great company that stands behind their products.

Karen Stanmore

We have 3 of your feeders, the PLUS, the Mini and the Finch models. We've had our PLUS for years, and you have sent us parts to keep it in tip-top shape. It is not often that I buy products which super-EXCEED my expectations, but your products definitely do just that. We have given a couple away as gifts. Once a year we take them completely apart and clean them thoroughly. They cleans so easily and completely, our birds think we upgrade them every year. Thanks for designing, marketing and SUPPORTING your fabulous products.

William Robin Roush

Best feeder that I have ever owned, I would recommend it to everyone.

Nick Jean

This feeder was my first Squirrel Buster purchase. I had used a seed feeder that had a battery connected inside that would send a 9 volt jab to the squirrels when they tried to eat from the feeder. Worked great until the battery died, and being I live in Minnesota, winters are hard on outdoor batteries, So finally decided to try a Squirrel Buster seed feeder, and guess what!!! It worked great. Squirrel jumps on feeder, and immediately the feeding ports close from his weight! Perfect idea, Perfect feeder! Went on to purchase the suet feeder and it is also a piece of marvelous design to finally conquer the squirrel battles, I'm a happy bird watcher!!

Patricia Christians

At this time of staying home we must enjoy the little things in life. In my family we are delighted watching the number of beautiful finches at our bird feeder. An occasional squirrel comes along and we watch to see what happens. The squirrel is not successful. The company claims that the product is squirrel proof and it is! I will buy another . The finches are delightful to watch.

Corrine Marmo

We live on the south west corner of Vancouver Island, BC and live in a rural setting along the coast. We have 4 types of finches that call our area home. The house finch, a green coloured finch, american goldfinch and a cousin the pine siskin who fly's over from the State of Washington for a couple of months in the summer time each year. Our feeder was purchased at Lee Valley over 9 years ago and was starting to need some attention. I decided to order a new feeder tube as it was faded pretty bad from the UV exposure and see about replacing one of the perch stands as it was bent pretty bad from a large bird trying to land on the feeder last yr. Jody the customer service represented said that they would replace the 2 parts for free and send them out right away in the mail free shipping included. Well about 10 days later I received a parcel from BBC which was too big to be just a feeder tube and one bird perch. I opened the parcel to be totally surprised by a brand new Squirrel Buster Finch Feeder!!! Thank you Jody, and thank you Brome for over the top customer service. Hard to find a company these days that truly stands behind their products. A great product and a great CANADIAN company. K. Petsche Sooke, B.C

Keith Petsche

A friend gave me a regular bird feeder for Christmas. I've loved watching all the different birds feed, but was getting tired of seeing the squirrels too. I saw the Squirrel Buster at my local greenhouse. Now I love watching the birds feed AND the squirrels get busted and jump off! Love this bird feeder!

Jennifer Carlson

Best feeders I have ever owned. I now have two Squirrel Buster Plus, a finch feeder and the suet feeder and will probably continue to add. Not only are they well built, function well, but this company stands behind what they sell. Do not waste your money on others, buy these!

Scott Hall

I had 2 Brome feeders and ordered 2 of these. My son made me a place to hang them by welding some rebar in an X. These new feeders are far more popular than the old ones! I need to get 2 more to replace my old ones! Love this - first time I have had cardinals on the feeder.

Terry Jeffries

I have ALL of the Brome's squirrel buster feeders, but the PEANUT feeder is by far the BEST. Why? It's a clean and efficient operation; there is no mess or damage to the landscape below. The feeder works perfectly. I enjoy seeing various birds hug the feeders and work their nut! And the nuts last a long time, not requiring frequent refills. I don't give many A's out but this feeder deserves it!

Ann Goforth

We have had our feeder for approximately 12 years. It has accommodated us with viewing not only local birds, but many migratory birds as well. It is in operation year around, and provides us with no end of entertaining pleasure and satisfaction.

Geordie & Olga Palmer

We have several types of Brome's bird feeders. After several years one of the parts wore out. I contacted them to order a replacement part and expecting to pay for the part and shipping. I was very pleased to learn there is no cost for either parts or shipping!!! Now that's the way to run a business. Thank you.

Gregory Szary

Just wanted to let you know that the this bird feeder really works. I have had this feeder for about a month now and the squirrels have tried so many times and they have not been able to get the bird food. It is so funny seeing them try to no avail. If you want a feeder that will keep the squirrels out this is the feeder to buy. Thanks Brome for a feeder that works!!!!

Frances Arrington

I have never dealt with a company with such excellent customer service. We have two of the squirrel plus feeders and had an two issues (not related to the quality- but our own fault) and each time their customer service went above and beyond our expectations Thank you to Sandra in customer care.

Joan Crooks

Brome has great products and unbeatable Customer Service. I have purchased feeders and parts directly from them before, and have discovered that the engineering and quality of their products are top notch. I have also dealt with their Customer Service before, which beats any other company that I have ever contacted for help. Today, I cleaned my Brome Squirrel Buster Plus seed feeder and set the parts out on my 2nd story deck to dry. Unfortunately, the seed tube was blown off the deck by the wind and broke in half. I contacted Brome Customer Service and insisted on paying for the replacement. They are sending the replacement but refused to charge me, even though the accident was my fault. They even refused to let me cover the cost of shipping. You can't get any better than that. Outstanding!!! Thank you, Brome.

Daniel Moore

I've used the Squirrel buster plus for many years! Very satisfied with design, cleaning, function! I would reorder when needed!

Lee Olson

I have owned a squirrel solution 200 feeder for many years. Its a great feeder backed by a dream company. After several years daily use the feeder tube started to crack in a few places. Brome guarantees their feeders for life and promises to replace parts that break, so i emailed them requesting a new feeder tube. The next day, Carole replied, saying she placed an order for a new tube. I have never experienced a company that honors their word and their customers this way.

Drusilla Sangemino

Finally found a feeder that is truly squirrel proof. My family and I get almost as much enjoyment out of watching squirrels figure this feeder out as we do watching the birds! Looks to be a quality made product and stands up to its promises!

Matthew Adkins

I have had this feeder for 12 years and owned many other types before I found this one. It is by far the best available at any price. After 12 years the spring finally gave out but one short email to this Brome

and they shipped me a new spring assembly immediately! Back up and feeding the birds again, thanks for a great product and service.

Alison Beard

Friendly and informative customer service -- excellent! This Buster Plus has kept the squirrels at bay -- only a bear could bust this Plus' seed tube. Love your product. Thank you so much from a committed customer.

Lynn Coddington

Had to review their products because ---they are So very well made and Give such exceptional service. It is a true rarity these days. Thank you!

Linda Sage

Ah this suet feeder is amazing! My collection of Brome feeders is growing and I love every single one of them, but I'll have to say this suet one is my favorite so far. I had a big problem with the squirrels eating all my suet but now I don't have that stress anymore! I love it!!

Melissa Darnall

I never write online reviews, but I had to write this one. After two years, my classic squirrel buster had a cracked seed tube. When I wrote the company and asked to purchase a new part, they sent me one at no charge. They took my word for it! That is very refreshing ! No wonder this company has a great reputation. The feeders are worth every penny. The squirrels cannot get into my feeder, and I've become a bird watcher. Thank you, Brome!

Elizabeth McGoldrick

I already have three Brome feeders so this one made a lovely addition to our bird feeding station collection! Living in Florida I was concerned about putting out suet in such extreme temperatures, but soon learnt about the no-melt suet and it works like a charm. Thank you Brome for making such incredible feeders...they bring us so much joy!

Susan Roghair

I really like this item it works perfect. Just a perfect fit for us. Heavy duty is an understatement.

Robert Duff

We purchased our squirrel buster mini at Lowe's. We needed some entertainment during the "stay at home" orders so we got a few bird feeders for the yard. These feeders are awesome. They are sturdy, easy to fill, and are definitely squirrel proof unlike the other feeders we purchased. Our yard is the happening place right now with all sorts of colorful birds stopping by for some grub. I will definitely be getting a few more of these!

Courtney Elwood

Hello:

I would like to share my story with you.

Who would think I would be spending over \$1,000 in feeders!*!*!

As you can see from one picture of old feeders ready to go to the dump that squirrels have been well fed in my garden. Over the years I have sent several such piles to the dump. I love nature, and in particular watching birds come to my feeders. Unfortunately instead of increasing the bird population in the past I have been increasing the squirrel population; black, grey, & red, not forgetting to mention the fat little chipmunks. They are ferocious eaters & I spend a fortune on bird food.

Then, I saw your feeders this year at Edwards Farm's Store in Innisfil & Bradford Greenhouses in Barrie & thought they may be the answer to my problem. Over the years I have bought, spending a lot of money, on other feeders that claimed to be effective in repelling squirrels, but they never worked.

With COVID, this is going to be a long winter inside for me, & I love looking out from my breakfast sunroom to see the birds; so I "went all out" and with the help of my son, I am hoping that my bird species family will expand and give me increased joy by using your feeder selection.

Hanging your feeders from a couple of trees using thin wire, my son has spaced 11 feeders to hang down to a height where I can fill them.

In a week I have had 12 bird species at my new feeders, and I know that this is just the start as I have many other species that come throughout the year at different times.

I also had my troops of squirrels arrive; it was great entertainment to watch them try to "attack" your feeders; they are totally frustrated because they cannot get at the food. Only a couple figured out how to jump, but the feeder immediately closed again rendering frustrated squirrels.

It hasn't taken long for the squirrels to reduce their numbers but also the ones that still visit are forced only to feed off the ground.

YOUR FEEDERS TRULY ARE WORKING 😊

Please see three pictures of our efforts to hang them.

We will have to watch as the snow comes, but we feel we can clear a path so the squirrels can not start to jump again.

Also I had a question; I have always used a peanut ring for unshelled peanuts as the Blue Jays just love them; apart from your tray feeder, are you designing a feeder for these as the rain & snow does collect on the peanuts?

On Monday, I will be sending in my registration cards in bulk, along with my "Free Tickets". As I can only subscribe once to Brome Bird News.com I am hoping that all my tickets can be used to enter in the weekly giveaway to win a squirrel buster feeder.

Anyway, that is all I wanted to say at this time; enjoy my pictures.

Sincerely,

Liz Gordon



After one week, I can tell that my seed bill will go down by 75%. I was going broke feeding the army of squirrels in my yard. The birds would stand on nearby branches waiting for the squirrels to leave before they would even venture closer. Now...it's nothing but beautiful songbirds. I am in love with the Plus!

Until my neighbors believe me, they will be feeding the squirrels by themselves. Wish I could attach the video of hungry squirrels slipping off the smooth feeder sides. They don't even bother to try anymore! Fantastic!

Kathleen L Mueller

So tired of those rodents depriving my feathered friends of their seeds. Got this "Plus" yesterday. Waiting, waiting, ah there's a rodent who just saw a chickadee at the feeder. He climbed up and PRESTO ! Down come the doors. He circles the (cardinal) perch 3x but couldn't get in. Away he goes, empty paws waving in the air :-D. This is an expensive feeder in my opinion but you get what your pay for. IT WORKS is the best compliment I can give.

Len D

This new suet feeder is the best feeder I have used. The squirrels were eating a suet cake a day. Now they are unable and the birds are finally getting to eat the suet. I highly recommend this feeder. The cost out weighs having to fill the feeder every day. This is actually saving me money. I'll never buy another traditional feeder

Debbie

I researched a lot before buying this feeder. Just started a bird and butterfly garden and this fits in perfectly with the tranquility and the squirrels are kept at bay. I love the metal leaves around the outside. Thanks so much for a great product.

Jean

So happy with this company. This bird feeder is simply the best. I had issues with squirrels and chipmunks eating all of my birdseed. I bought one of these and it worked so well I bought another. Just had an issue with the circular ring called the Cardinal Ring where the birds perch. I sent them an email to ask about buying another as it had fallen off and then disappeared. I got a message back asking for my info and when I inquired about price I was told there was no charge. Wow. Not many companies like this. I highly recommend this feeder and this company. Thanks so much

Debbie Morrisey

If there was such a thing as a rock star in the world of bird feeders SquirrelBuster Plus would be it! It's the mac daddy of the SquirrelBuster series really holding up to its true blue reputation of keeping the squirrels at bay. This feeder is easy to maintain, clean and fill. Love the cardinal ring towards the base making it a smooth and easy landing as our feathered friends fly in! Investing in an exceptional quality bird feeder is no different than investing in your own health with organic foods. Cheaper feeders on the

market might entice us in the beginning, but we quickly learn the lesson that quality counts and will last for years to come. Thank you Brome...love from me and my backyard birdies :)

Susan Roghair, Tampa, Florida

This feeder gives the squirrel headaches...and I love it...I've mixed the seeds from time to time to attract more variety of birds...works great....I love it.

Charles Amica

Teleworking at home for the past 3 months was made bearable by watching all the birds coming to the feeders in my back yard. However the squirrels were decimating my low tech suet cake feeders. I was going through 2 cakes a day and the poor birds weren't getting their fair share. Then my new suet feeder arrived in the mail. I put it up at night so the squirrels would see it first thing in the morning. What a joy it is to see them trying to figure out how to get to the delicious suet. They are persistent but to no avail. The Brome design stops them dead in their tracks. The wood peckers and other birds are beginning to figure it out so that is good. I highly recommend this to anyone who wants to end The Free Lunch for squirrels.

I don't know why I waited so long to add to my one Brome Squirrel Buster Feeder collection but I'm glad I did to get this new feeder. It's easy to fill and the squirrels don't stand a chance. The squirrels were emptying the previous low tech feeder daily and spilling a lot of seed on the ground. No more. Now the birds get their fair share and the squirrels are left begging for scraps. I highly recommend this feeder.

Edward Blancarte

Wonderful feeder. Squirrels quickly frustrated by inability to get to the Suet. Within 12 hours of putting up feeder all birds were again feeding.

Sherrie Moses

I ABSOLUTELY LOVE MY LEGACY! IT IS WELL MADE. I HAD A RACCOON COMPLETELY TAKE MINE APART, BUT HE COULD NOT DESTROY IT.

Patricia Jones

I now have 4 of your various birdfeeders and love them all! I have recommended your birdfeeders to many people including family members that have purchased them and give rave reviews! These are the only birdfeeders I use now.

Kathy Chandler

when asked about it by someone, and tell them they have to try one so they can see for themselves that Brome has the best products, service, and warranty of any other manufacturer.

James Charles Stock

Excellent quality product that works exactly as engineered. Cardinals also have arrived and have been laughing at the poor squirrels. I have had other feeders and as I type this the neighbor's feeders lie empty and sullen, compromised by a most industrious squirrel posse. Worth the cost now that I see what went into the design of this wonderful product. Viva Brome!

Joseph Cobb

I have wasted soooo much money on "squirrel proof" bird feeders. Squirrels although annoying are extremely resourceful and very smart. They will "try try again" until they succeed at getting into a feeder. Ultimately either by destroying or manipulating a feeder & they always win, time & time again. NOT with this feeder! I have spent literally hundreds of dollars on feeders and they have wasted so much seed only to toss yet another "squirrel proof" feeder away that was obliterated by a squirrel not to mention the wasted seed (hey, it adds up lol). This is the ONLY one out of dozens that I have purchased over the years that they have not been able to violate! Sadly I couldn't remember where I bought it or what brand it was, searching the internet for hours, I finally found it! They really need to sell it in more places. This is truly a squirrel proof feeder and very reasonably priced. I just ordered three more! Please don't ever stop making this style.

doreen lahaie

Wow. I called them to get a replacement part for a Classic feeder and found out the warranty is lifetime. They are sending me the part right away at no charge. The support desk is delightful to work with. I am so glad I bought their feeder. Worth every penny.

Kevin Roberts

This Squirrel Buster is exceptional and truly surpasses expectations. I've gotten so much enjoyment watching birds and those squirrels attempting to break thru. This is my #1 go to for a House Warming gift, hands down. Customer Service are knowledgeable and know their product.

Carol Hughes

Very helpful Customer Service. I lost one of the perches and even though the feeder is 6 years old they replaced the perch. That's really standing behind the warranty. The product is phenomenal.

Henry Vanderwerff

Within two days my feeder has been full of tons of birdies. So happy with this product. And no squirrels hanging off of it!

I finally decided to write my review after owning the Squirrel Buster Plus bird feeder for the last year and half. I can say that this thing is well worth the investment and it is mounted on a pole using the pole adapter, which works great. The squirrels tried to get up the pole initially but lost interest after the first few failed attempts and have not tried since. The birds love this, I get a lot of Finches, based on my area and some Cardinals from time to time. It is easy to maintain and well constructed. I would recommend this to anyone that is looking for a high quality feeder.

Scott Harpley

I love these feeders!! Have told lots of people of them They work just like the ad says Customer service is awesome!! Beware of the raccoons--they will bat at them to knock them to the ground

David P Phillips

Finally! A birdfeeder that truly is squirrel proof. The squirrels and chipmunks keep trying but they have no access to the seeds. They are not starving. They get to eat the seeds that fall on the ground. Love this birdfeeder!

Patricia Taylor

We have had the Squirrel Buster Plus for several years. It is, without a doubt, the best squirrel proof feeder we have ever had. and we have tried several types. The feeder is well constructed too. As I said, it is several years old. Recently the squirrels after so many years have chewed on and jumped on and beaten the cardinal ring out of frustration and two of the brackets finally cracked. When I contacted the company to see if I could buy a new one, they shipped me a new ring free of charge! No questions. This is the combination you look for in a company, an excellent product and incredible customer service. Time to buy another one so we have two.

Anthony Dominic Judice

Squirrel Buster Plus has been the best feeder. Squirrels can't get the seeds and they can't bite the plastic (they try, then give up). Customer service is top notch. A shining example of how companies should stand behind their products. Thank you!! I will continue to sing your praises and give your products as gifts. :)

Kathy

Please stop buying all the other bird feeders. I have five of the feeders from this company and they are the best you can buy. I had a couple that needed some help and the company sent out the items I needed at no cost to me. Best feeders and the best customer service ever. Thank you so much you guys ROCK.

Steven Franklin

From my phone call to the delivery the service was outstanding, thanks much
steve

After what seems at least 20 years on my first SquirrelBuster, I ordered my second. Amazing product! Amazing design! So easy to take apart to clean and put back together to fill and make the birds so happy. No squirrel ever got into it. Love irritating those little tail swishers. :-)

Kathleen labadorf

My daughter gave me the Squirrel Buster Plus for Father's Day and in a very short time I had more birds in my yard than I could identify. Funny thing, NO squirrels!! When one was able to fix itself to the feeder, of course it closed the doors to the food and the poor squirrel could do NOTHING but go around in circles until he/she became totally frustrated. This is the best Father's Day gift my daughter could have given me. This is THE best feeder anti squirrel on the market if not in the world.

O.J. Adkins

After more than a decade of using Brome Bird Feeders I can clearly say they are the best on the market. I've had two working together for this entire period, one with black oiled sunflower seed and one with standard wild bird seed. Yes, they need to be cleaned and cared for a bit. However, it's an easy chore. Treat yourself to one. It's the best investment you can make.

We live in hot humid Florida, and this feeder is the best moisture resistant and better ventilated than anything else we could find. After a week we liked it so much we went back to Lowes and purchased 2

more (1 as a spare). It also holds more feed than 90% of the feeders we could find ... Highly recommended!

J.M.

Like all their other bird feeder, this squirrel buster suet is fantastic!!! Great support and lifetime guarantee! Fast shipping of pieces to. Thanks!!!

Martine Pelletier

The Squirrel Buster Plus is the absolute best bird feeder I have ever owned. Also very entertaining. I did have an issue with one of my feeders that was of my doing. The customer service to get this problem resolver was way beyond my expectations. Outstanding job!!!! Thank You.....

Rick Gullickson

I love all my Brome feeders and the suet feeder is no exception. I got one for my mom for a "pandemic gift" and she is really enjoying hers, too! Thanks for a great product and great customer service.

Carol Hermanson

I wasted so much money in the past filling pretty bird feeders that the squirrels would just raid and dump out all the seed. They still try with the squirrel buster, but with no success. I now have such a beautiful variety of birds at my feeder, and the squirrels have given up on it.

Mary Souveroff

I just bought this feeder and so far I'm super impressed!! With my old bird feeder that was supposed to be squirrel proof too but quickly turned out to not be, well half the time I didn't have bird eating because the squirrels were hogging it. I put up my new feeder yesterday and I saw a couple squirrels try to go to it but they got spooked when they went on it and just went away. Yesterday I had birds feeding the whole day. It was amazing!! The one thing that I don't like is that it seems like the birds will eat all the seeds about an hour or so before I get home. I'm not sure how well the blue jays can eat from it at the recommend setting. Normally they come around more often during the day. I'm hoping they will keep coming though. I highly recommend!!!

Cathy Hoshino