

Testimonials

Dear Brome c/o Sandra,

Please know my thanks and appreciation for replacing my bird feeder at no cost.

I've been using the "Bird Care" feeders for many years and have found them the perfect feeder.

Sincerely,

Walt Wilson

Hello Canada:

This is a long overdue note of appreciation for your squirrel buster Feeder. What a joy to be finally rid of those rodents. I have owned it for three years and it has been perfect. Who needs stink'in electronics???? I have told everyone I know about the device. Best.

Karl Kraus

Brome Bird Care,

An email just won't do it. I have been singing your praises ever since I spoke to the lovely woman regarding my squirrel buster problem. An enterprising squirrel had pried out a port. Within 4 days, a replacement tube plus a new shroud and seed tube to convert my niger seed feeder arrived. This kind of service is mind-boggling in this day and age. Other corporations could take a page from your book. Thank you!

Catherine Paton

Dear Customer Service,

A quick note to thank you for the replacement feed tube for our birdfeeder plus. It arrived the day after our conversation with one of your staff. The birds are happy as are we. Your level of service is EXCELLENT!! I am spreading the word. Many individuals and companies should take lessons from you.

Many many thanks,

Merci,

Maileen Gullensohn

To Whom It May Concern:

On November 9, 2015 precisely one year ago to the day ... I installed a new "Squirrel Buster

Plus Wild Bird Feeder."

It was mounted in an ideal surrounding ... lots of trees, branches and cover are near it for birds. I fill it only with Black Oil Sunflower Seeds.

The results in this past year have been, to pick an adjective, remarkable.

I was surprised at the variety of birds that the feeder attracted. So far, I counted seventeen different types; i.e., Red Bellied Woodpecker, Downey Wood Pecker, Least Flycatcher, Blue Jay, Tufted Titmouse, Chickadee, White Breasted Nuthatch, Brown Headed Cowbird, Junco, Cardinal, House Finch, Purple Finch, Gold Finch, Red Breasted Grosbeak, American Redstart, Red Breasted Nuthatch, and the Eastern Bluebird.

I was also fascinated by the level of activity that the feeder created. I wondered how many "feedings" were occurring over a period of time ... I consider a "feeding" a single seed taken by a bird in one visit.. And so, I decided to conduct an experiment. I made a note of an exact date and time when the feeder was empty. I then filled it from a 12 lb. bag of Black Oil Sunflower Seeds. I continued to refill the feeder until that same 12 lb. bag was empty. I then noted the date and time when the feeder was empty after that last filling.

The data is surprising, to put it mildly. The 12 lb. bag of that kind of seed lasted exactly 12 days (a coincidence) that meant that the birds were consuming one pound of seeds per day! That's a lot of seed! Thus, that's a lot of feedings. But how many feedings?

Various sources on the internet led me to conclude that there are an estimated 5,750 seeds of the type I use per pound. Thus, the birds were consuming roughly 5,750 seeds per day!

How many seeds have been taken from the feeder during this past year? I did a little more math: 5,750 seeds per day for 365 days in a year results in roughly 2 million seeds taken from the feeder during that time period! I find that statistic to be remarkable. There's a tiny bit of wastage but it is insignificant. And so, it's clear that a huge number of feedings occurred over the past year.

Birds don't go to the feeder during the night, so assumptions have to be made about day time feeding. Anyway, if one takes the daylight hours when the birds feed, it's possible that the feeder is providing a bird with a seed about every 8 seconds! Based on my personal observations, this appears to be about right. The feeder is rarely unoccupied there always seems to be one or more birds visiting it arriving, feeding, leaving.

And so, what do I think of all this?

First of all, the design of the feeder is truly impressive and it is exceptionally well made. The "squirrel proof mechanism" works flawlessly. Squirrels (they are here in abundance, believe me) tried for weeks to get seeds from it and were unable to do so. They finally gave up. Entirely. I haven't seen a squirrel attempt to access the seeds in the feeder for many, many months. I installed the "Cardinal Ring" with excellent results. Cardinals like it and other birds do, as well.

I contemplated just how good an investment . . . from the standpoint of "enjoyment per dollar" . . . the "Squirrel Buster Plus Wild Bird Feeder" has been. My conclusion: it can't be beat.

I almost never write a letter like this, but I felt you folks would like to hear about my experience with your exceptional product. I have recommended it to others and they report similar experiences with it. They love it.

And so, thank you very much for offering such an outstanding product.

Sincerely,

Phil Fleming

Dear Folks,

I was given a Squirrel Buster Plus several years ago for a birthday present (after several hints). I live in northern Michigan in an Oak and Pine forest and there are three different species of squirrels that I share my living space with. This is the first, and to date, the only feeder delivers what it promises for two reasons:

- 1.) It does a great job of keeping the squirrels from eating the bird seed and
- 2.) your company has kept its promise to replace broken or worn out parts of the feeder.

This crew of squirrels here have been very rough on the feeder, last time damaging the shroud and the Hub assembly. This is at least my third, maybe fourth, time I've had to contact you to request help with replacing parts. You ALWAYS deliver after listening carefully to my story and then send me the correct part(s) each time. I want to express my gratitude for your company -keeping its promise to stand by its product. I have shared this story with several friends encouraging them to purchase one as well.

In this time when truth, honesty and reputation seem to have little value to the holders of power, let me assure you those qualities mean a lot to the rest of us "little guys". You are the only company I have ever worked with that has such a pro-consumer response. I want to let you know how much I appreciate it.

When I see my feeder outdoors, it lifts me up, not just because the birds are but because it is a reminder of it.

Again, thank you!

Cordially,

Kathryn Schmitt

Your beautifully engineered feeders are a blessing with so many squirrels here!

Kudos

Ken Hambilton

I have never written a company in my 68 years. But I am writing you because of the wonderful work you do! I wanted to thank all of you for your business practices. I love that I can call a company and a real person answers! The staff is cheerful and helpful! Your product is wonderful. I have 3 and bought one for my son. I will always tell people how wonderful your company is!

Thanks,

Robin

Just thought I should express my appreciation and compliments on what an outstanding business you are representing. Your attention to courtesy to my phone call about the bird feeder, which I damaged due to my own negligence and failure to read the instructions was more than I expected.

I received the replacement part today and felt comfortable to buy another feeder, just based on the customer attention you gave me.

Sincerely,

Wayne Potter

Dear Sir:

Just wanted to tell you all THANKS for standing behind your products!

I purchased a pair of the smaller squirrel busters a few years ago and they've been super! Recently one of the tube assembly parts cracked and broke from the cold. I saw

in Birds/Bloom that you replaced parts for the squirrel buster. I called the phone number listed and VOILA the person on the end of the line took my info and I now have a replacement tube assembly. Your company is to be commended. Well done!

Thanks again!

Sincerely

Chris